



MEMBER/GUEST CODE OF CONDUCT



The YMCA is committed to providing a safe and welcoming environment for all members and guests. To promote safety and comfort for all, we ask individuals to act appropriately at all times when they are in our facility or participating in our programs. The YMCA upholds the four core values of Caring, Honesty, Respect and Responsibility and we expect our members and guests to do so as well.

1. Members/Guests are to abide by all YMCA staff instructions, YMCA policies, procedures, program/room schedules and age requirements.
2. Members and guests are encouraged to be responsible for their personal comfort and safety, and to ask any person whose behavior threatens their comfort to refrain from doing so. If a member or guest feels uncomfortable in confronting the person directly, they should report the behavior to a staff person or the Manager on Duty.
3. Members/Guests are to provide honest, true and accurate information to YMCA staff when asked.
4. Loitering is not permitted in or outside the YMCA.
5. Smoking is not permitted in or outside the YMCA. The YMCA and its property is a smoke-free environment.
6. Prohibited actions specifically include:
 - Inappropriate attire. Appropriate attire must be worn at all times. (Check department specific policies)
 - Angry or vulgar language; includes swearing, name-calling or shouting in any language.
 - Physical contact with another person in any unwelcome, angry or threatening way. No Fighting or horseplay.
 - Any demonstration of sexual activity or sexual contact with another person.
 - Harassment, intimidation or bullying by words, gestures, body language or any menacing behavior.
 - Theft or behavior that results in the destruction or damage of property.
 - Carrying or concealing of any weapons, devices or objects that may be used as weapons.
 - Using or possessing illegal drugs/chemicals or alcohol on YMCA property, in YMCA vehicles, or at YMCA sponsored programs.
 - Any conduct of any inappropriate, threatening or offensive nature.

The YMCA facility is monitored by surveillance video cameras during all hours of operation. Conduct observed on video that is determined to violate rules and policies can and will be used to determine disciplinary action.

YMCA staff members are eager to be of assistance. Members and guests should not hesitate to notify a staff member if assistance is needed. The Managers on Duty and/or Department Supervisors will investigate all reported incidents.

If in the investigation, it is determined a violation of the YMCA Member/Guest Code of Conduct has occurred, suspension or termination of YMCA membership privileges may result. The Manager on Duty and/or Department Supervisors reserve the right to determine the extent of the discipline and/or length of suspension based on the specific situation.

Date _____

Received a copy

Member/Parent/Guest Name _____ Signature _____

Minor/Child Name _____ Minor/Child Name _____